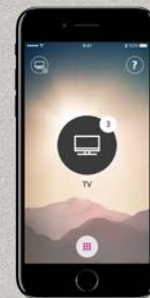


# Quick guide for Oticon Opn & Oticon ON App



**oticon**  
PEOPLE FIRST

# Introduction

This is a detailed guide on the use of Oticon Opn and the Oticon ON App with iPhone®.

- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App

## What's new in version

1.4

Adjust left and right volume independently .....	12
Adjust tinnitus sounds (if supported by hearing aid) .....	13
New section: Make the most of it .....	18
Log for an overview of recent events .....	19
Playback of last hearing aid notification (through event log) ...	19
More background images for main screen .....	20
Apple Watch® features added to the guide .....	22

Please visit [www.oticon.ca/connectivity](http://www.oticon.ca/connectivity) for more details on compatibility, or see the description for Oticon ON App on the App Store® and Google Play™.

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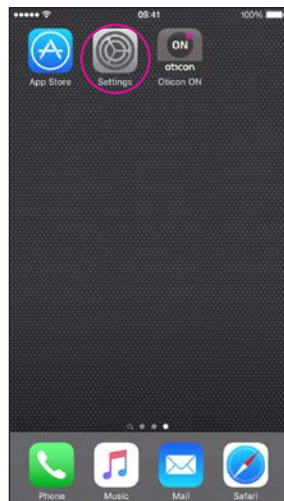
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15	Live Listen/sound from iPhone to your hearing aids
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18	Secondary functions
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# How to pair iPhone with Oticon Opn



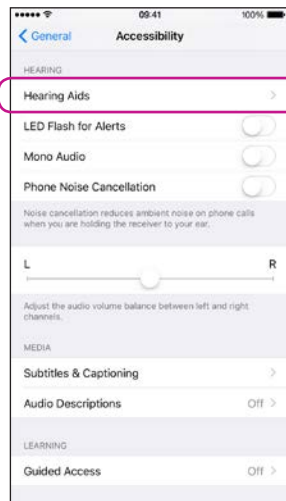
**Enter Settings**  
Find the Settings icon on iPhone.



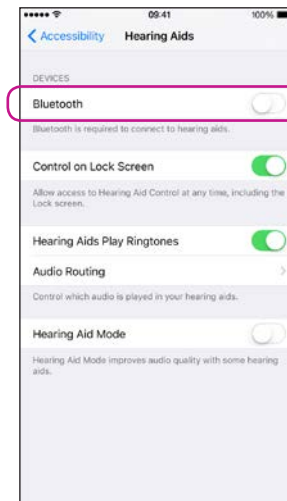
**Select General**



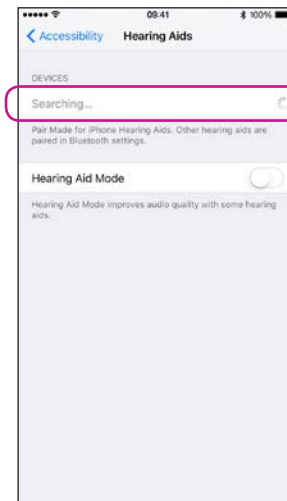
**Select Accessibility**



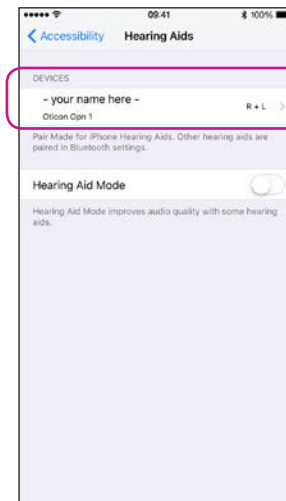
**Select Hearing Aids**



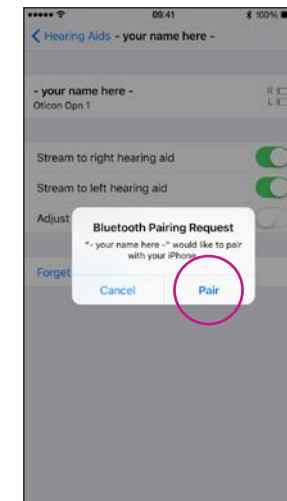
**Ensure Bluetooth is on**



**iPhone will now search for hearing aids**  
Open and close the battery door on the instruments so iPhone can recognize them.

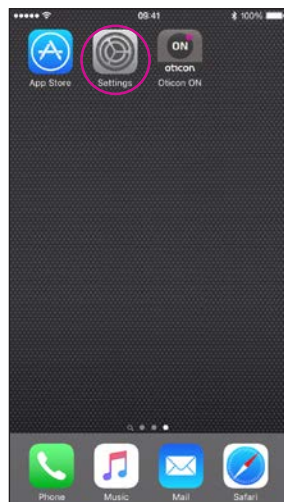


**Select the hearing aids once available**



**Confirm the Bluetooth pairing request: once for each hearing aid**

# Hearing aids as the default audio output



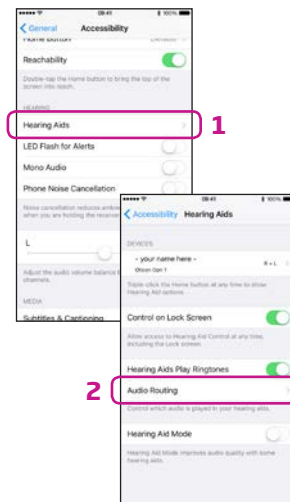
Select Settings



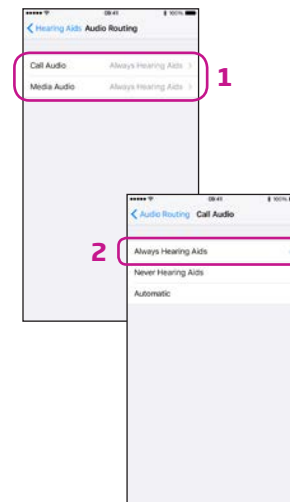
Select General



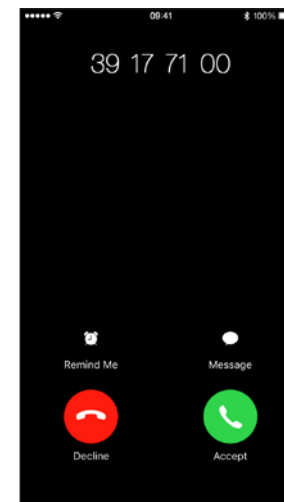
Select Accessibility



1. Hearing Aids  
2. Audio Routing

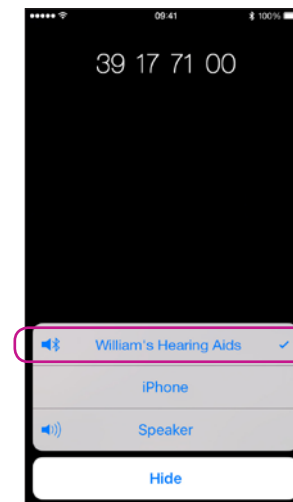
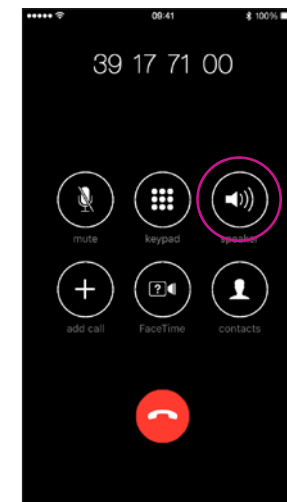


1. Call & Media Audio  
2. Always Hearing Aids

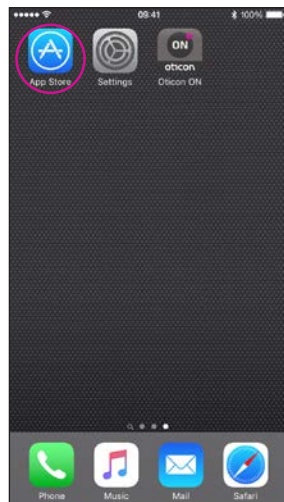


Verify

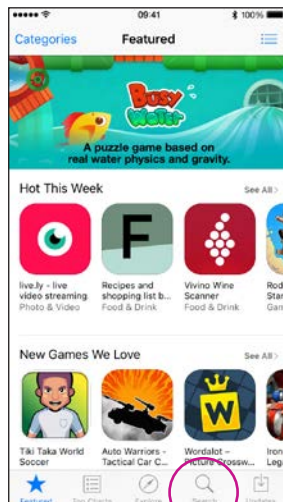
When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).



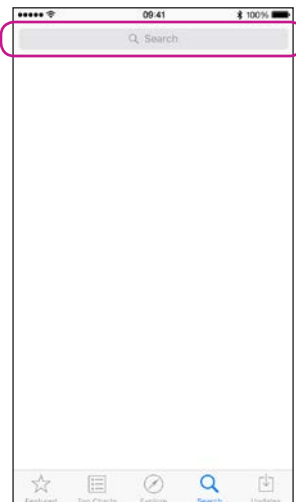
# Install Oticon ON App



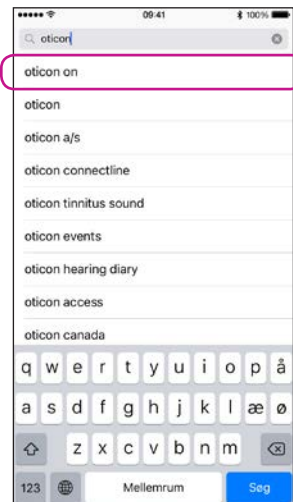
**Find the App Store icon**



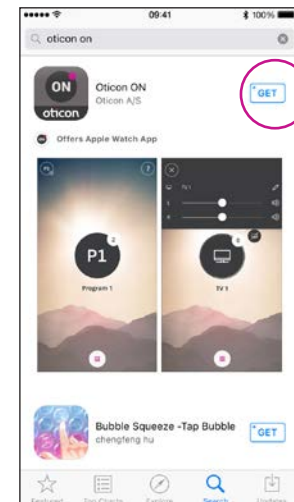
**Select Search**



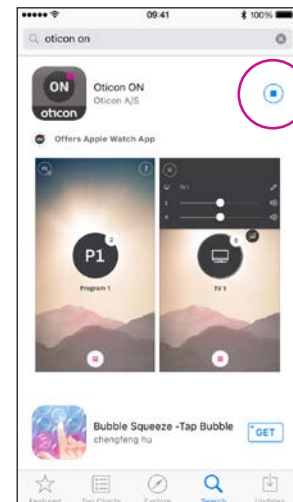
**Type "Oticon"**



**Select Oticon ON**



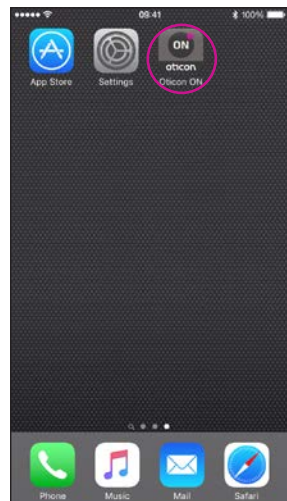
**Select the Download icon**



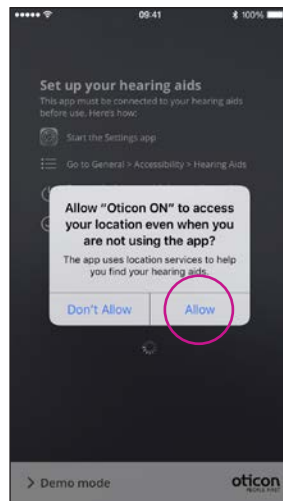
**Installing**



## First time use



**Start Oticon ON App**  
Once installed, Oticon ON App can be started from the home screen.

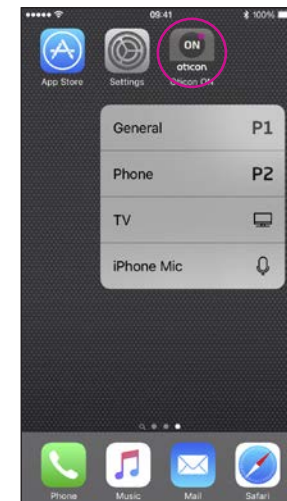


**First time use**  
When started for the first time, you should allow for access to location and for notifications, for best possible functionality.



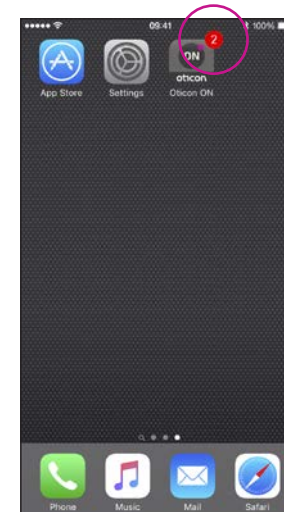
**Tutorial**  
The first time Oticon ON App is started, a short tutorial is shown.  
  
You can close the tutorial with the "X" button.

## Home screen functions



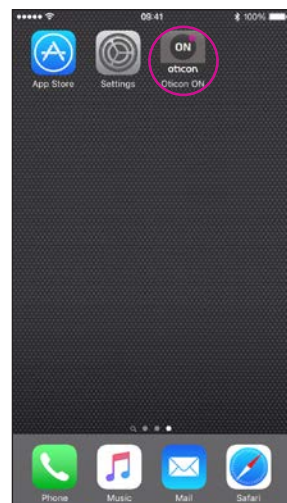
**3D Touch\***  
Firmly press and hold the Oticon ON App for instant access to programs.

\*iPhone 6s or later

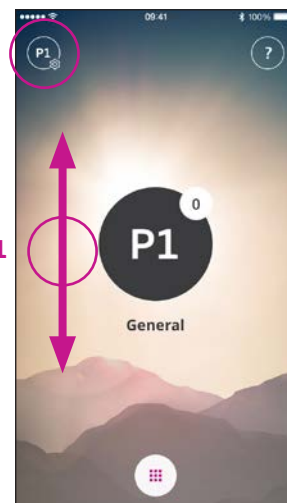


**Lost connection**  
The red dot on the Oticon ON App notifies about lost connection(s).

# Select program/program with Tinnitus relief sound/program settings/volume and mute



## Start the Oticon ON App



**Volume**  
Once started, Oticon ON App will show the current program and current volume.

To adjust the volume, - simply swipe your finger up or down while touching the screen (1).



## L and R volume

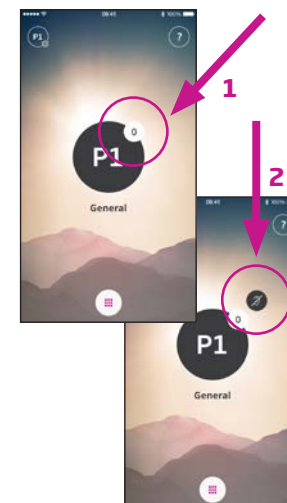
If enabled (see settings) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.



## Select Program

Touch the active program to open the program selector (1). Select the program you want (2).

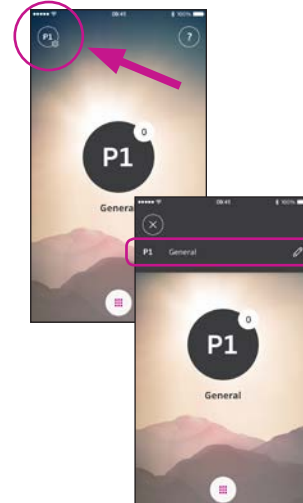
Note: The number of available programs is determined by your hearing care professional.



## Mute hearing aids

Briefly touch the volume indicator to mute the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

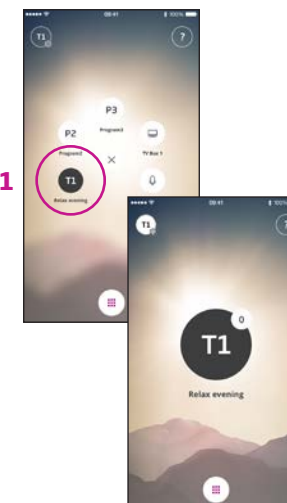


## Secondary functions

Press the settings indicator to access the secondary functions related to the active program.

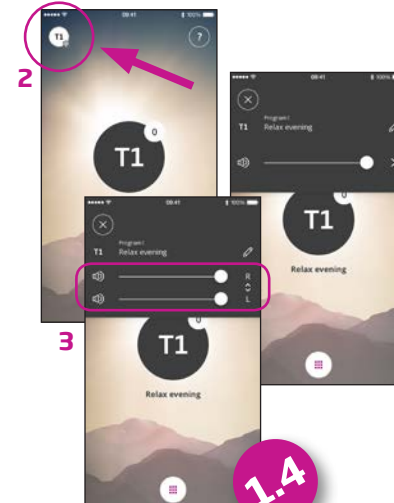
## Modify label

Touch the current label and type the wording you prefer.



## Select Program with relief sounds

If available, programs with Tinnitus relief sounds are named T1 etc. (1).



## Adjust Tinnitus relief sounds

The level/volume of the Tinnitus relief sounds can be adjusted through the secondary functions (2).

The levels can be adjusted independently left and right (3).



## Listening to the TV (requires TV Adapter 3.0)



### Select Program

Touch the active program to open the program selector (1).

Select the TV program (2).

Note: The number of available programs is determined by your hearing care professional.



### Mute hearing aids

Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).

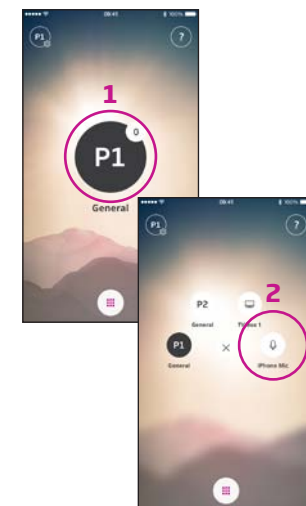


### Secondary functions

Touch the settings indicator (A) to access the secondary functions related to the active program.

Here, you can change the name of the TV program (1) or regulate the level of the streamed TV/audio signal (2).

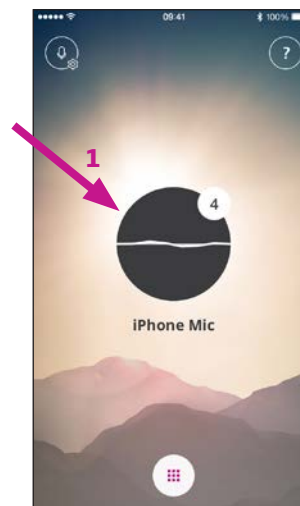
## Live Listen/sound from iPhone to your hearing aids



### Select Program

Touch the active program to open the program selector (1). Select the Microphone program (2).

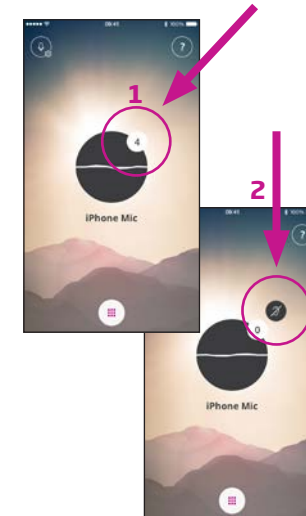
Note: The number of available programs is determined by your hearing care professional.



### Position iPhone near sound source

Your iPhone will now transmit sound from the built-in microphone and indicate the sound level (1).

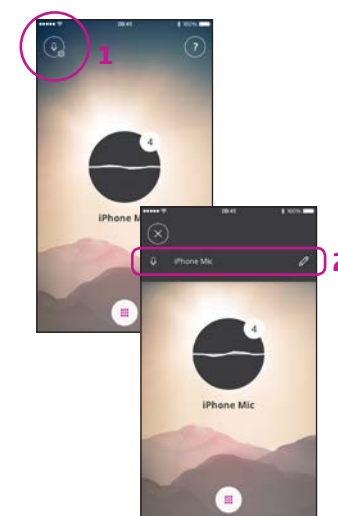
Note: First time you use live listen - you need to allow access to the microphone.



### Mute hearing aids

Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).



### Modify label

Touch the settings icon (1).

Touch the current label and type the wording you prefer (2).



# Connecting to the Internet/IFTTT

## Introduction

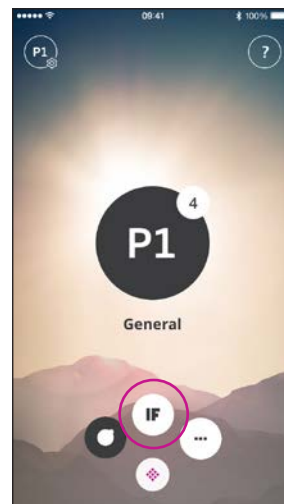
You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

Using IFTTT, you can automate everyday activities - like turning on the lights - by turning on your hearing aids (additional equipment required). Or, you can set up a text notification to be sent to a mobile phone when your hearing aid battery gets low.

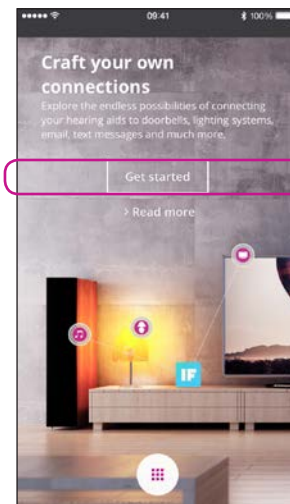
The possibilities are endless!

Please visit [www.oticon.ca/solutions/accessories/oticon-on/](http://www.oticon.ca/solutions/accessories/oticon-on/) for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.



**Connect to IFTTT**  
Select the IFTTT main feature.

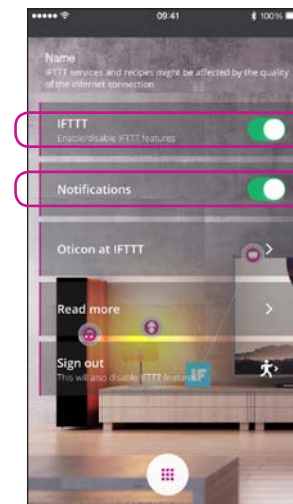


**First time set-up**  
Select Get started.



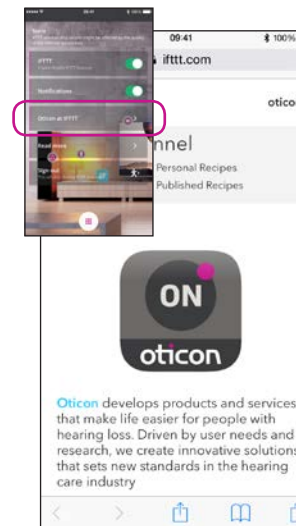
Select Sign up now (1) or use an existing Facebook® or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.

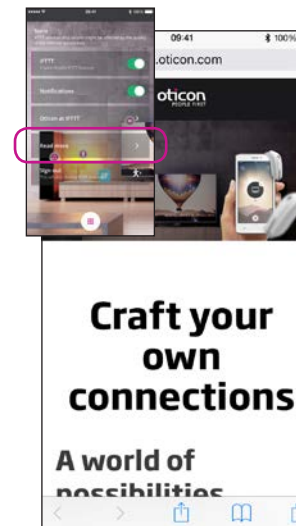


**IFTTT**  
If the IFTTT option is turned off, IFTTT events are not active.

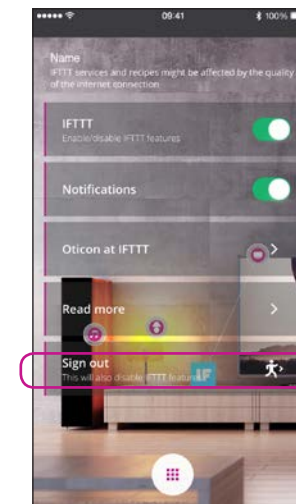
**Notifications**  
If OFF, then no notifications can be seen on the notification screen on iPhone.



**Oticon at IFTTT**  
A direct link to the Oticon channel on IFTTT.

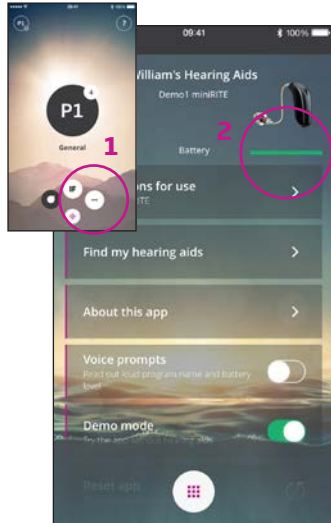


**Read more**  
A direct link to [www.oticon.ca/solutions/accessories/oticon-on/](http://www.oticon.ca/solutions/accessories/oticon-on/), where you can find much more information about Oticon ON App and IFTTT.



**Sign out**  
Here, you can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.

# Secondary functions



## Settings

Press the settings icon to access the secondary features of the Oticon ON App (1).

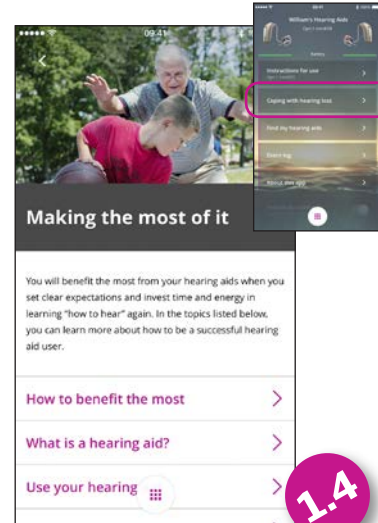
## Battery status

A visual presentation of the battery status of both the left and the right hearing aid (2).



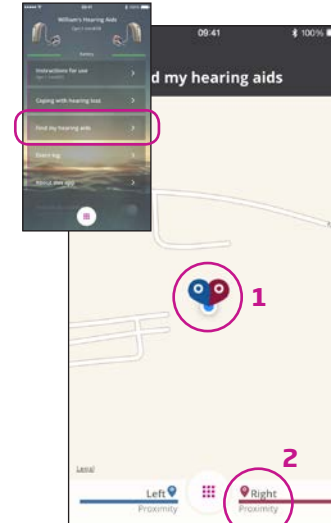
## Instructions for use

The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.



## Coping with hearing loss

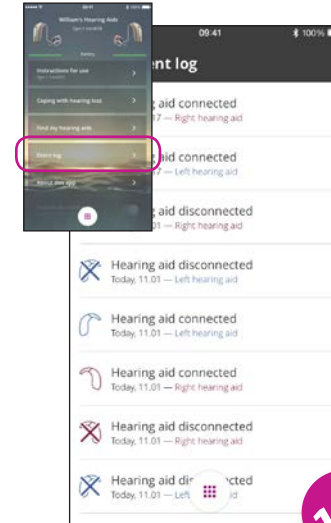
The app includes information and advice on how to make the most out of living with a hearing aid.



## Find my hearing aids

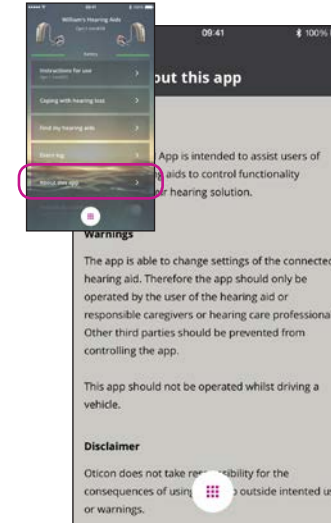
The map will show where your hearing aids were last connected to iPhone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.



## Event log

The app includes an overview of recent events registered. If e.g. a warning is heard - it can be found, and replayed from the event log.

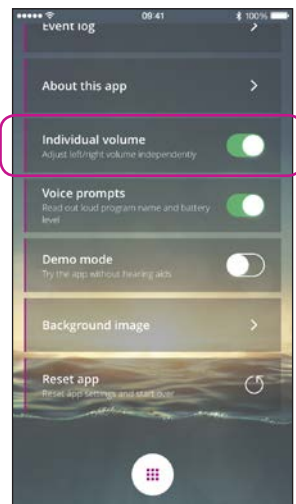


## About the app

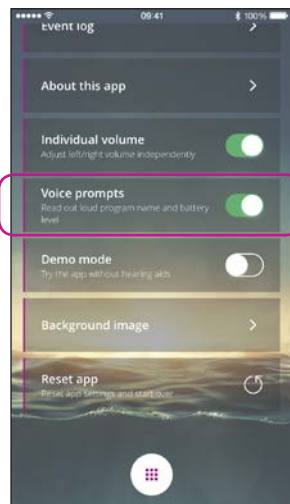
Warnings and disclaimers.



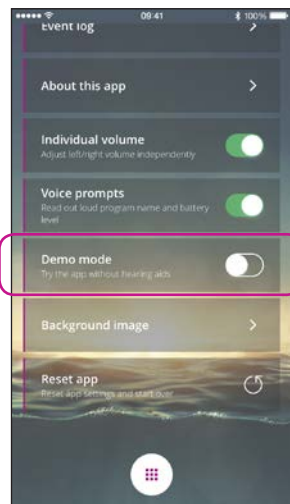
## Secondary functions



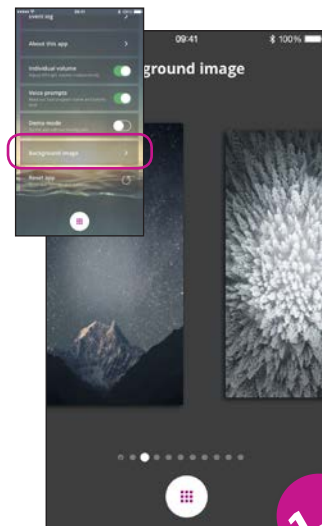
**Individual volume**  
This option enables separate volume control for left and right hearing aid.



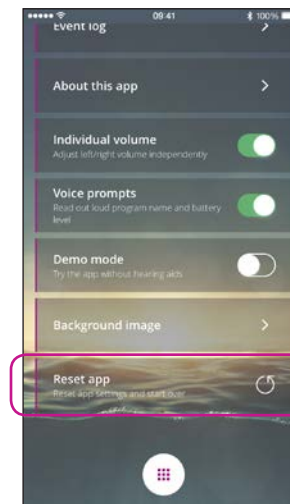
**Voice prompts**  
If the Voice prompts option is turned on, you will hear the program name and battery status in your hearing aids.



**Demo mode**  
This option enables you to try the app without having your hearing aids connected to iPhone.



**Background image**  
The background image on the main view can be customized.



**Reset app**  
Resetting the app will restore all user defined setting to factory settings.

Resetting the app will not remove/delete pairing between iPhone and hearing aids

# Apple Watch



## Apple Watch

The app includes an Apple Watch extension, which enable Apple Watch users to select program, see the status of the hearing aids, mute hearing aids and adjust volume - using the crown on the Apple Watch.



## Adjust volume



## Hearing aids status



## Mute hearing aids



## Select program



**Manufacturer:**

Oticon A/S  
Kongebakken 9  
DK-2765 Smørum  
Denmark  
[www.oticon.global](http://www.oticon.global)

**Local Manufacturer****& Distributor:**

Oticon Canada  
1-6950 Creditview Road  
Mississauga, ON L5N 0A6  
[www.oticon.ca](http://www.oticon.ca)

